



Where can I get help with my NEFF appliances?

Ingredients

Method

Buying a new kitchen appliance can be a big change, especially if you have been using the same oven or cooktop for several years. While demonstrators at individual retailers will take you through the basic features of your new appliance we know that you will probably have some questions when you fire up the machine and start cooking up a storm.

That's why we have a team of dedicated home cooking experts who are there to help you every step of the way. Whether you want to know more about how to use an accessory, or need help fixing your appliance, here's how to make the most of our support network.

For general enquiries

Whether you need expert advice on your NEFF appliance, help with a problem or simply want to give us some feedback, we're here for you 24 hours a day, from Monday to Friday. This means there is a friendly person on the other end of the line, ready to help when you need them. Call us on 1300 087 033 or use our [online appliance assistant](#) to identify and solve appliance issues on your own.

For repair services

At NEFF, we know how frustrating it can be when an appliance stops working and we will do everything we can to get your kitchen up and running in no time. You can book a repair with one of our experienced technicians by calling us on 1300 087 033. Or you can make an appointment online by filling out our [booking service request](#) form.

For instruction manuals

Have you misplaced your manual? Simply enter the model number of your NEFF appliance to [download a guide](#) with useful tips on how to set up and use your appliance. This comprehensive guide is full of product specific information that will aid you in getting started with your new oven, cooktop or dishwasher – plus they have plenty of cooking tips to help you master new recipes.

For visual learners

Are you the type of person who learns by seeing and doing? Perhaps you

should attend one of our product demonstrations where an experienced home economist will show you how to use various functions on your NEFF appliance. If you can't make it to a [product demonstration](#), we've got plenty of [how-to videos](#) that will help you learn how to use your NEFF appliances from the comfort of your own home.

For everyday inspiration

Need some foodie inspiration and product tips and tricks? Our Facebook and Instagram pages are full of mouth-watering recipes, photoshoots and promotions that will help you feel inspired in the kitchen. And you can always direct message us through the platforms if you have any questions along the way.

[Click here to search through some of our recipes now.](#)

Notes
